
Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services.

For a complete list of services, visit <https://www.fidelitycommunications.com/fidelity-tv/channel-lineup>.

Notification of Programming Changes Within Our Control: Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services.

INSTALLATION & SERVICE MAINTENANCE POLICIES

Installation: Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services. Fidelity Communications, LLC ("Fidelity") is a leading provider of digital TV services.

Your Monthly Statement: Your monthly statement is prepared by the company. We will receive your monthly statement by the first business day of the month following the month it covers. The statement will be mailed to you by the first business day of the month following the month it covers. The statement will be mailed to you by the first business day of the month following the month it covers. The statement will be mailed to you by the first business day of the month following the month it covers.

Bill Payments: Fidelity Investments will automatically debit your bank account for the amount of your bill payments. We accept a wide range of bills including utilities, credit cards, and other recurring bills. For more information, visit www.fidelity.com or call 1-800-541-8900.

be e .ed, a a e ab e ced e l i be , a a ded i a a a c , i a ee ee c a c a e e r a l
a a , a e , c a e , ed , a , a ce. We a e ca e i b , e a d a a d a , d i a , a e e e e . ce.
Tec , ca i a , a a a be 24 i a da , 7 da a a ee , ci d , da . B , i a , a a a bed , a b , e i ,
M da a i F , da .

PRIVACY NOTICE

T , de i a , a a e be a F , de , a C i , ca a e , ce , ci d TV , i e e a d e e , ce , a ec ec a d ee e
ce a a , a a a b i a i i b c , be . T , a ce , a e i a a , a a a ec ec a , a a e i e , a d a i ca e i
a e i e , a c ec a l a , P , ac N a ce , a e e i b c , be i e e a d a e i F , de , a C i , ca a TV i e
e , ce . T e e F , de , a C i , ca a , a e , i , i e e a F , de , a C i , ca a C . a d a i e e e , a e , i
ca a ea .

COLLECTION OF PERSONALLY IDENTIFIABLE INFORMATION

We c ec a ce a e a , de a a be , a a i i b c , be , c ec a , a a e , , i TV a d a e
e , ce . T e e , a a a a a c a i e e a , de a a be , a a , ci de a e ; e e - a a da e a e
b , add e e ; e e e , ca e a i d , e ' , ce e i be ; ce d i ba acc i a da a , e , ce i a a e ce e ; e , ce
c ec a d de , ce , a a ; e , ce e e ce a a a c i , i , a e a i i i i a , a e a c a , a i e e , ce ;
i b c , be c e de ce , acc i a , a a e a ce a de a e c d ; e , ce c a a , e a e , e a , a a ;
a d a e , a a a i i , de i i a a e a e i e a , de i e , ce a i a d / a a a a e r a b , e
ec d . We e c a a a a i i , dec a c a , a a a d b d , i a e e a a e i a e a c a c i a i i ,
a a a d a e a i i e - ec d e a e . We a a a e a ec d a e de , ce a a i i e a c ec a i e , ce ,
i e , ci d i e ca a a d c i a a i e e de , ce a da , a i e e i , e a e , a e d , i e . We a
a c ec a d d i a i b c , be , a a d , i i a , a e , e a i e . We , i e e i b c , be acce a e F , de , a
C i , ca a i e e a a e a e F , de , a C i , ca a a e b , i e F , de , a C i , ca a , a a , a e , a i e ,
a da d e a e a i e . a , i a a e de , ce a c ec a , a a a a a a a a a a , ce a a , e a c a , i e a a c , a i e
e , e acce . We a c ec a e a , de a a be , a a a i i , de i i i i i e e ce a , d a a a e b , i e ,
i c a a a e a , a e b , i e . T e e a , d a e a e a i e , a a i i , de i i , a , a e i de i e a
a e a d , ac , ce . F , de , a C i , ca a a a c ec a , i e e i e c , ca da a a d , a a a b i a e a e , i e e i
i a e e , ce e , a a , T , ce e e a d e a . e a e c ec a a d d i a i b c , be e a , de a a be
a a . T a e c a i e e a , i i e , ce , a e a a e a e ce a a e a e c a e a e a a a a a a a a ca ca
e i b c , be i e a e F , de , a C i , ca a e , ce a d a a ca ce a e ec a , c ad d e e , de a e , c i , ca a
a i e c a a a a a d / , i e . O i e a a , i , ba d a , d i i a e , a ed i c ec a d d i a e a , de a a be
a a , e i , , a e e i e c a e a e .

D , , e e , ce , F , de , a C i , ca a a a c c i a e a a e , a a a a e a e a e a a a a ,
i e c , ca c i a a , a e , de a a a , a d ca a F , de , a C i , ca a P e Se . , ce i e d b i a a F , de , a
C i , ca a P e Se . , ce a a e .

USE OF COLLECTED INFORMATION

U de e de a a , a e a i e i TV i e a c ec a e a , de a a be , a a a b i a i i i i c e a
e ce a a b i a , a a e ce a a i , de i e , ce a i a ca i i i b , e a c a , i e ; (c) a i e a , e
c i , ca a i e a TV i e . F e a e , e i , a e a , a ce a a F , de , a C i , ca a e , ce a e TV i e a
a a a a c a c ec a ce a a , a a i i e a a e , ce . M a a , a a , a e a , de a a be , a d i c
a a , e e a i e d i ca i i i e i e a T , a , ci de i c , ce a de , a i e c a e , e i e e c a e , ce
a e , i c a O De a d a e , e a a , . T e e e e c a a be , ed a i e a , de a a be , a a
a e a d a e d i i e a e a c c i e a a a a c a a d / c e e b , a e e e c a . We i e e
a a a e c ec a a e i e i e c e , e a e e , ce i i b c , be a i e d i b a d c e d i i a e a i a e d i
a e e , ce , a , e a d c i e , ce e , e a a a i ce e a a d a e , a a e a , i a a a a a
e , de a de a ce i e , ce ; a e d a i i i i e a i c a a a d e i e a c a e , e , ce ; i a
a a d a c c i a i i e ; a e a a a a e , de a a de e a e e , ce a a e a ce be ; a i e c a i e e a , i i
e i , e a d e , ce ; a e i e c , a ce , a a , ca b e a a d c , a ce , a a , ca b e i b c , be a e e e a , ce
a d a e e , ce ; a d a e e a e a a , ed e ce a e , ce . We a a c ec a d i e a e a e a e , - e a ,
a a a b i a i i b c , be . T , a a d e a , de a , d , d a i b c , be . We a c b e a , a e a e a da a , a
i i b c , be ec d . A i e a , a e a e , e a , a a , i e d a e e e i a , a , e , a d
a a e a e a e a e , a e a .

DISCLOSURE OF PERSONALLY IDENTIFIABLE INFORMATION

We a d c e e a , de a a be , a a a a a ed , i b , e ec d , (a) i , de a , a e e e c a , cc e a
a a e d c i e , ad a ce ; (b) a e ce a a i , de i e , ce a i i a ca i i i b , e a c a , i e ; (c) a i e a , e
a a , ed b e de a a . T e e d c i e e e a a c a , b i a e a , a e d a , acc i a a a e e i b , a d c ec a
e , ce , i e , a e , e , ce de , e , ad , a a a d a a , a a , e , ce a a e a ce a d e a a , a d a d
de c a a d e e a . P e a a a e a a , ed acce a i i e a , de a a be , a a , ci de , b i a e a , a e d
a , a e e e e ; a e a d e , ce a e a ; a e b , e e a a a a , a i , b , i i e e , ce , ci d a a d
a i , de , de ; acc i a a , i a , de a d a , b , c ec a a d e a e , ce ; e a a d i b c , be a , a ce , de ;

a ele r d cl a d e , ce ; e ca l l e a l , d a l e a r i a e r i c a e l e e r e a l ; i c a , e l l e , a e e l a e a e , ; a l l e d e e e l a l e e e e a d e l l e a , a e d , l i l i c a e , c l . A , a l l a l i , d e l i l i r i e e c e l , d - a l l e b , l e , i c a a a e l , a e b , l e , a b e a c c e , b e a l e e , l e a d i e r i b , c . F d e , l C r i , c a l a r i e a l , d - a l l e d l e c e . e a d a a e l e , a l l a l i r i b , l l i l e e a e b , l e . T e e r e c d c r i e a l e e a l e . a e a c c d i b , e e a r i e e , c e e e d . D c r i e a e a l e a e c e a a d a b e a d a b a . U e r i b e c l e a d c e r i a e a d a d e e , c r d e - a d d e , l - a , a e d e l l e , i c a a d e l , a d a e l e l l e , c a , l e , l e b , e e , l e r i e l i c c a e a e a r i , i a e , e a d d e a d / e a d d e l l e e l e l e F d e , l C r i , c a l l e , c e l a a c l i a e e l e F d e , l C r i , c a l l e . Y i a , b l l e e a e a d a d d e d c r i e b e d i a e l l e , l i c e r e l l e a d d e , l , l e . C , l e l a , l e d e a a , a e a d c e e a , d e l a b e , a l l e e e l a l e e e l a e a l a l a l e d e , a , c a , c r i d e a , e l e a l e , c e c l a l l a l . W e , , c e r i c , a l l i a l l a a a a l c l a d e , a d , l a l e r i b e a , l e e a c e . l a , a e a a b b e , e e l a a e e e c , , , d a e d e a e , i , l i l e d c r i e l e , a l l a e e l a e l l . U d e e , l a l , e d e a a a a l l e l e l l a a e a a d c l e l a l e e l a e l l e r e l a c i a d e l d c e e a , d e l a b e , a l l e . F e d e a a a a l , e r i l d c e r i b c , b e c l e l l e c r i , c a l l e b e c e a a e e , d e c e c , d a , a e , a d e l e l b a c l e l c r i , c a l l a d i a e a l e a l l e c , , a c , e , d c r i e , l a c a , l a l e , e d e a l e e l e l l , a e b e , e e l e e , a e e e c , , , d e a l e , i , l . D c r i e c l e l a d c r i , c a l l e (e , e - a a c c i l c l e l) , a e e , l e d a a a d d e e e , l e d e d e c , e l a e , l e c e a , c d e l l , d i e , c e l l e c l i , a e l , l a l l i c e l l e c e l l e a d d e e e , l e d e d e c , e l l i c c r i , c a l l e . W e a a r i e d c e e a , d e l a b e , a l l a b i l l e c l i e e e , e , c e , e l a d a l e a d / l e e c e r i , l i d e r i e , c e a e e l l e a d , c e , c r i l e e a e e a b e e c e a . E c e l a , d c a e d , l , l e , a e a l d c e e a , d e l a b e , a l l a l e l , d a l e l e a e a a l , e d a d l b c i l d e e d e a a l e a , e e , l l e d e a a e l , e , a e a , l l i a d c r i e .

ONLINE MARKETING

F d e , l C r i , c a l l a e l a , l a e l a d e l e e l l , l d a d e , c e e e e a l l e a c , d , d a r i b c , b e . T a c c , l a l l F d e , l C r i , c a l l i e a a a l d e , e d a l e r i e , a l l a , c a , e , l l e d r i a d e l e e e l a l e d a l i , l e e l . W e c e c l , a l l i c a r i , l l a e b , l e a d i e e a , a l l i . l l a , , d e d a l a d a e a l l l , d a l c a , e l a l e r i a l e - e a , a l l a e a a c , l a l e r i e l c , a l l e l e l a e d a d e l e e l . T e r e c , e , a e b b e a c , a d l e e e - c a , l e c , c a l l e r i b e r i d e l a d a r i d a e a d l , d e a , l e a e l e e e c e . E e a e r i , l , d a l a e c e , l , a a , a e d l l , d e l e a , l a r i e e a , d e l a b e , a l l e .

LENGTH OF INFORMATION RETENTION

W e , a l a e a , d e l a b e , a l l a b i l l e a , l e c e a l e r i e l l e a , c , l a a c e c l e d l i c e a , l a a e , l i b , e . T , e , d l l e e l e d a a a r i e a a r i b c , b e l i T V l e e , c e a d a c l i e r i l l e e a a l e l e , a l l e , c e a e a a l a e a e l , e d l a a d a c c i l d d e l a l a d / , a l l c , l e l a , l i r e c d e l e l a c l e . W e e e e d e d , i c , a l l a , b e d e l e d i e l e e a e e , l a l e e d l e r e l a a c c e l i c , a l l e .

RIGHT TO REVIEW PERSONALLY IDENTIFIABLE INFORMATION

Y i a , e c l e a , d e l a b e , a l l a e a e a b i l l i b e d l a , l e e r e l l i a l e a d d e , l e d , l , l e (e a e , c r i d e r i a e , a d d e , a d l e e r i b e) . F a , l e r e l l e a e e d a e a a b e e , d a a a e , c a l e a d , e c e a , e a e l e , a l l e , e , e l e , a e a a a e a a , l e l a l a l i c e l l i b , e c e d , e r a b , e r i l e , e a r i e a , d e l a b e , a l l a e a e e . W e r i c e , l i l l b , l i d , e ' , c e e e l e , l e , d e l a c a l . B e r e l l e r i , l l e a , d e l a b e , a l l a b i l l i , l e , a e a , b e a d a a e a , a l e c e c l . D e e d l e a l e l e , a l l a e e , a e a a r i d a e l l e l a l l e e a , d e l a b e , a l l a e a e e , c e c l .

YOUR RIGHTS UNDER

CHILDREN'S PRIVACY

Fidelity Communications, Inc. ("Fidelity") is committed to protecting the privacy of the personal information of its customers. Fidelity's privacy policy is posted on its website at [www.fidelity.com/privacy](#). Fidelity's privacy policy applies to all personal information that Fidelity collects, uses, or discloses in connection with its services. Fidelity's privacy policy is subject to change without notice. Fidelity's privacy policy is posted on its website at [www.fidelity.com/privacy](#).

CUSTOMER PROPRIETARY NETWORK INFORMATION

Fidelity's Customer Proprietary Network Information ("CPNI") is information that is collected, used, or disclosed in connection with the provision of telecommunications services. Fidelity's CPNI includes information such as the telephone numbers of its customers, the names of its customers, and the services that its customers use. Fidelity's CPNI is protected by law, and Fidelity will not disclose CPNI to anyone other than its employees, agents, or service providers who need to know the information in order to provide services to its customers. Fidelity's CPNI is protected by law, and Fidelity will not disclose CPNI to anyone other than its employees, agents, or service providers who need to know the information in order to provide services to its customers.

OPEN INTERNET POLICIES AND FCC MANDATED DISCLOSURE STATEMENT

The FCC requires Fidelity Communications, Inc. ("Fidelity") to disclose certain information to its customers. Fidelity's Open Internet Policy and FCC Mandated Disclosure Statement are posted on its website at [www.fidelity.com/legal/transparency-policy](#). Fidelity's Open Internet Policy and FCC Mandated Disclosure Statement describe Fidelity's policies and practices regarding the Open Internet. Fidelity's Open Internet Policy and FCC Mandated Disclosure Statement are posted on its website at [www.fidelity.com/legal/transparency-policy](#). Fidelity's Open Internet Policy and FCC Mandated Disclosure Statement describe Fidelity's policies and practices regarding the Open Internet.

COMPLAINT RESOLUTION AND ARBITRATION

Read the following information carefully before you agree to the arbitration agreement. The arbitration agreement is located at the end of the service agreement.

Fidelity Communications, Inc. ("Fidelity") is committed to providing excellent customer service. If you have a complaint, please contact us at 1-800-392-8070. Our customer service team is available 24/7. If you are unable to resolve your complaint through our customer service team, you may wish to consider arbitration. Arbitration is a process by which a neutral third party (the arbitrator) hears and decides the dispute. Arbitration is a faster and less expensive way to resolve disputes than a trial in court. Fidelity's arbitration agreement is located at the end of the service agreement.

By accepting the terms of Fidelity Communications, Inc. ("Fidelity")'s service agreement, you agree to arbitrate any and all disputes that may arise out of or result from the use of Fidelity's services. Fidelity's arbitration agreement is located at the end of the service agreement. Fidelity's arbitration agreement is located at the end of the service agreement.

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